

Bank of America Plaza

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Charlotte, North Carolina 28280
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August 22, 2018

To Whom It May Concern,

Redline Design Group has been the building architect at BOA Plaza for more than seven years with Richard Boswell being our Lead Project Manager. During that time Redline has been involved with developing a new elevator lobby / common area standard, BOMA re-measure, new signage standards, numerous tenant improvement projects, numerous special projects, the main lobby and building façade redesign and exterior amphitheater / plaza redesign. The building lobby / façade project alone was more than \$24 M and encompassed four phases and eleven sequences. This project was extremely complex and Redline worked well with the general contractor, Tier Reit's operations manager and City code officials to create an excellent outcome.

My experience of Redline is they are very professional and creative problem solvers, market savvy, code knowledgeable, detail oriented and responsive. I would recommend them without hesitation. I would be more than happy to discuss in greater detail should anyone require additional information.

Sincerely,



John H. Murray
Regional Property Manager / General Manager