



550 South Tryon Street
Suite 3400
Charlotte, NC 28202
Tel 704-375-7771
Fax 704-347-0793
cushmanwakefield.com

Dear Brooks,

I would like to thank you and your team at Redline for 10 years plus of service. It is always a pleasure to work with you because I know our clients will be pleased with the quality of your designs and your service. You all do a great job of understanding what it means to be a Project Partner with us and you are 100% vested in the positive outcome of your client relationship.

You and your team have done exceptionally well at offering talented caring people at competitive prices. You listen to the client and design to their budget and schedule while maximizing the client experience within the space once complete. I love that you all stay involved in the project, come to meetings, and show up onsite when the General Contractor has a question or needs help. And to top it off, we rarely see change orders for this extra mile you run... That speaks to your company's character and long term view of relationships and exceptional service.

I look forward to the next decade of our relationship!

Yours sincerely,

A handwritten signature in blue ink that reads "Andrew Laing". The signature is fluid and cursive, with a long horizontal stroke extending from the end.

Andrew M Laing
Sr. Managing Director