

October 30, 2008

Mr. Brooks Runkle
Redline Design Group
W. Morehead Street
Charlotte, NC 28202

Dear Brooks:

It is hard to believe it has been over a year since we moved into our office at 900 Baxter Street. As we continue to work and live in our office, I am continually reminded of the way your firm made sure form, function and style were incorporated into every detail of our space. You will recall that included using sustainable, ecologically friendly and energy-efficient materials wherever possible – building practices we continue to appreciate.

As a growing marketing communications firm, our needs are continually evolving, and your team listened closely and found solutions to help us anticipate and manage change.

Redline Design provided ways to facilitate constant collaboration between our staff and clients in visually pleasing open spaces and meeting areas that incorporate the latest technology.

With natural light and space to breathe, the overall design and décor of our space promotes creativity and fosters a productive environment. We especially appreciate the way your team found ways to include our clients' products in our space wherever appropriate, from VELUX skylights to Sunbrella® fabrics.

As a reflection of the passion and energy we bring to each of our clients, our office truly reflects our brand. Thank you for being a true partner in creating a wonderful place to work.

Most sincerely,

Patricia Propst
Vice President, Finance and Operations